

REAL VOCABULARY AT A HOTEL SCRIPT

QUESTION/ANSWER: Making a reservation / Check in

FRONT DESK: Main Street Hotel, how can I help you today?

YOU: I'd like to make a reservation.

FRONT DESK: That should be no problem. What date are you looking to reserve a room?

YOU: We'll be there at the end of the month. Is there any availability?

FRONT DESK: Sure! We have plenty of space around that time. How many people in the room?

YOU: There will be two of us.

FRONT DESK: Okay, we have a room with two queens or a room with one king-size bed starting on February 28. Which do you prefer?

YOU: I'll take the two queens.

FRONT DESK: And will this be smoking or non-smoking?

YOU: Non-smoking, please.

FRONT DESK: Great, what's your name?

YOU: My name is Bob Sanders.

FRONT DESK: Okay ... Bob Sanders. And how many nights?

YOU: Let's see... 4, no I mean, 5 nights. How much is the room?

FRONT DESK: It's \$172 per night, so that would be \$860 total, plus tax.

YOU: Sounds good. Do I pay now or upon arrival?

FRONT DESK: You can pay when you get here. Can I get a phone number please?

YOU: Sure, it's (824) 555-7690.

FRONT DESK: Okay, so that's (824) 555-7690, right?

YOU: Yup, you got it.

FRONT DESK: Great, see you soon Mr. Sanders.

YOU: Thanks for help. See ya!