

REAL VOCABULARY AT THE AIRPORT SCRIPT

QUESTION/ANSWER: **Check in at Airport**

CHECK-IN AGENT: Good afternoon. Where are you flying to today?

YOU: I'm going to the United States.

CHECK-IN AGENT: And what's your final destination?

YOU: Oh, my final stop is New York.

CHECK-IN AGENT: Okay, may I see your passport please?

YOU: Yes, it's right here.

CHECK-IN AGENT: Okay... [does computer stuff] And will you be checking any bags in today?

YOU: Yes, I have two bags to check.

CHECK-IN AGENT: Did you want a luggage tag?

YOU: Oh, that's right. Good idea. I'll have two.

CHECK-IN AGENT: Go ahead and fill out the tags, and put the bags on the scale. [you put suitcase on the scale] ... Alright, let's see. Great! [takes bag] And the next one? [you put other bag on the scale] Hm... this one is about 8 pounds over. Did you want to take some items out or pay the oversized baggage fee?

YOU: Oh no... how much is it?

CHECK-IN AGENT: It's \$100 for 51-70 lbs, and \$200 for 71-100 lbs. So, in this case, it would be \$200.

YOU: I'll take some items out. Just give me a minute please... [rearranges stuff between bag and backpack]

CHECK-IN AGENT: No problem. [waits]

YOU: Let's try this again. [puts bag on scale, it's in the limit]

CHECK-IN AGENT: There we go. That'll be \$50 total. [you hand over the credit card] Okay, and here's your passport. [gives passport back]

YOU: Thank you.

CHECK-IN AGENT: Alright, so here's your boarding pass. Boarding time is 4:30 but try to be there a half hour before. You're boarding gate is 56B. You're all set!

YOU: Great, thank you. And what way is the security gate?

CHECK-IN AGENT: Just to your right. Have a safe flight!

YOU: Thanks for your help.