

REAL VOCABULARY AT HOSPITAL BEGINNERS

Leia o seguinte texto e preencher os espaços com as palavras no quadro.

address	problem	ambulance	operator
hang up	help	unconscious	emergency

How to make a 911 call

1. Make sure the situation is an **emergency**.
2. Say, "I need **help**." Then, state your name and complete **address**.
3. Explain the **problem** in as much detail as possible. If you have a child, say his or her age. Try to describe exactly what happened before you called.
4. Remember, do not **hang up** the phone. Stay on the line as long as needed.
5. Tell the **operator** who else is with you and if anyone is hurt or not breathing because they are **unconscious**.
6. Decide if you need an **ambulance**, and tell the operator if you do.

Choose the best answer.

1. Which of the following is the best response?

DOCTOR: Alright then, how are we doing today?

YOU: _____.

- a) Oh dear...
- b) Mm-hm...
- c) I am worried.**
- d) What a relief.

2. Which of the following is the best response?

DOCTOR: So, what's the matter?

YOU: _____.

- a) He's worried.
- b) He fainted.
- c) He has a bloody nose.
- d) Both B & C

3. Which of the following is the best response?

DOCTOR: Have you taken his temperature?

YOU: _____.

- a) Let me take a look.
- b) We are very worried.
- c) Not that I know of.
- d) No, we didn't.

4. Which of the following is the best response?

DOCTOR: I'd like you to come back in to see me, okay?

YOU: _____.

- a) What a relief.
- b) Will do.
- c) We came as soon as we could.
- d) Both B & C

5. Which of the following is the best response?

YOU: Doctor, what a typical blood pressure for child that's 8-year old?

DOCTOR: _____.

- a) About 120 over 80.
- b) About 101.
- c) About 89 over 60.
- d) About 102 or higher.