

Quiz – Boarding Area - Vocabulary

01. If your boarding gate changes, which of the following announcements may you hear?

Attention, please, passengers of flight MA873 to Boston. Your boarding gate has changed. Please proceed to gate D3.

Attention, please, passengers of flight WA775 to Seattle, we are now boarding. Please proceed to gate A4.

Attention, please, passengers of flight CA542 to San Diego. The flight has been canceled. Please proceed to the airline counter for assistance.

Attention, please, passengers of flight FL149 to Miami. The flight has been delayed due to weather conditions.

02. Complete the dialogue with the most appropriate option.

Passenger: I've missed my flight. _____

Airline clerk: Let me see. It's tonight. Flight PM323 leaves at 11:35.

Excuse me. Can you help me find boarding gate C23?

How much is a ticket to São Paulo?

Do I have to go to another terminal?

When is the next flight to Rio de Janeiro?

03. Complete the dialogue with the appropriate option.

Passenger: _____

Airline clerk: Of course. There's a departure board right here.

Where is the baggage claim area?

Will I get a hotel voucher?

Can you help me find the food court?

Can you help me check if my boarding gate has changed?

04. Complete the dialogue with the appropriate option.

Passenger: My flight is delayed. _____

Airline clerk: Yes, sir. You can pick it up at the airline counter.

Is the flight on time?

I'll have a cup of coffee.

Will I have a meal voucher?

I would like a burger, please.

05. Complete the dialogue with the appropriate option.

Attendant: Would you like something to drink?

Customer: _____

Yes, please. A burger and fries.

Yes, please. A large cappuccino, no sugar.

Do I get a discount if I take two?

Yes. It's on sale.

06. Complete the dialogue with the appropriate option.

Attendant: Would you like something to eat, sir?

Customer: _____

Yes, thanks. A cup of coffee.

Yes. How can I help you?

Yes. I'd like a burger with some fries.

Yes. It's in another terminal.

07. Complete the dialogue with the appropriate option.

Passenger: _____

Airline clerk: Let me see your flight information here. Yes. Take the shuttle here to terminal B.

Where is terminal B?

Is this terminal B?

Can you help me find gate 21 in this terminal?

Do I have to go to another terminal?

08. Which of the following questions may the salesperson ask when you enter a store?

Excuse me, can you help me?

Is this on sale?

Hi, how can I help you?

How much does it cost?

09. Which of the following can you ask to find out if there is a discount on an item in a store?

How can I help you?

Is this on sale?

How much is it?

Will I get a meal voucher?

10. Complete the dialogue with the appropriate option.

Customer: _____

Attendant: Yes, you get 5% off.

Do I get my shopping bags on the plane?

How can I help you?

Do I get a discount if I take two?

How much is it?

GABARITO

1	A
2	D
3	D
4	C
5	B
6	C
7	D
8	C
9	B
10	C