

Quiz – Check-in - Vocabulary

01. Which of the following can the airline clerk ask if they want to know if you have bags to check in?

Do you have any luggage to check in?

How would you like to pay for the excess baggage charge?

Could you help me with my check-in?

What is your final destination?

02. If you hear the sentence “Place your bag on the scale, please”, you are:

Going through the security check.

Boarding your flight.

On the plane.

Checking in.

03. If you need help to check in, which of the following questions should you ask?

Can I have an aisle seat?

Do you have any luggage to check in?

Can I have a priority bag tag?

Excuse me, could you help me with my check-in?

04. Select the best option to complete the dialogue.

Airline clerk: _____

Passenger: It's Silva. S-I-L-V-A.

What's your flight number?

Do you need help with your check-in?

Would you like a name tag for your carry-on?

What's your last name?

05. Choose the best option to complete the dialogue.

Airline clerk: _____

Passenger: We're going to Chicago.

Do you have any luggage to check in?

Can I have your passport?

Would you like a window or an aisle seat?

What is your final destination?

06. Choose the best option to complete the dialogue.

Passenger: _____

Airline clerk: I'm sorry. The flight is full.

Can I have a bag tag?

Can you put a fragile sticker on my bag, please?

Where is boarding gate 11, please?

Can I have an aisle seat, please?

07. Choose the best option to complete the dialogue.

Airline clerk: _____

Passenger: Can I use a credit card?

Can I have your flight confirmation code and passport, please?

Do you have any carry-on luggage?

Could you place your bag on the scale, please?

How would you like to pay for the excess baggage fee?

08. Which of the following sentences you may hear in case your baggage has exceeded the weight limit?

Would you like to take something out?

Place your bag on the scale, please.

Collect your baggage and follow the procedures.

Do you have any luggage to check in?

09. What can you ask in case you have something in your bag that breaks easily?

Can I have a name tag for my carry-on?

Can I have an aisle seat, please?

Can you put a fragile sticker on my bag, please?

Can I have a priority bag tag, please?

10. Select the option that informs when and where you should board the plane.

Here's your baggage receipt.

Here's your boarding pass.

Please use this name tag on your carry-on.

Your boarding is at 7 p.m. at gate D9.

GABARITO

1	A
2	D
3	D
4	D
5	D
6	D
7	D
8	A
9	C
10	D