

REAL VOCABULARY AT MEANS OF TRANSPORTATION SCRIPT

QUESTION / ANSWER: **Buying Metrocard / Ticket**

YOU: Excuse me, can you help me?

KIOSK ATTENDANT: Yeah, what can I help you with?

YOU: What's the difference between these two machines?

KIOSK ATTENDANT: The smaller ones on the right only take credit and debit cards. These larger ones accepts cards and cash.

YOU: Ah, okay. I see. And how do I buy a ticket?

KIOSK ATTENDANT: I'll walk you through it. How are you gonna pay?

YOU: With cash.

KIOSK ATTENDANT: Okay, so let's go over here. [walks to larger machine] So, first you need to press the button and choose the language you want to use. Let's just choose English since I'm here with you.

YOU: Okay, so press this button... English.

KIOSK ATTENDANT: Good, okay and you have three choices here. Do you already have a MetroCard?

YOU: No, I don't.

KIOSK ATTENDANT: Okay, so which type of MetroCard do you want?

YOU: What is a "Fast \$9"?

KIOSK ATTENDANT: That's just so you can quickly buy a card with only 9 dollars on it. The SingleRide here is just for one ride. But if you want more options, push on the MetroCard button.

YOU: Let's see all the options. [pushes on "metrocard" button]

KIOSK ATTENDANT: That's good. Okay, now you see you need to purchase a new card.

YOU: What does a “1 dollar fee” mean?

KIOSK ATTENDANT: Oh, the card itself costs \$1. You can refill it after that. [back to screen] Okay, now you see you have two options here, regular or unlimited.

YOU: What’s the difference?

KIOSK ATTENDANT: A “regular” card is like a pay-as-you-go system. The “unlimited” give you as many rides as you want within a certain number of days. [pushed the “unlimited” button] See here? You pay for 7 days, 30 days, etc. Not per ride, but per day. [returns back to former screen] What do you think?

YOU: How much is one single metro ride?

KIOSK ATTENDANT: \$2.75.

YOU: I’ll do the regular then. [pushes on the regular button] And I think just \$5.50 is okay for now. I have to pay \$0.28 more?

KIOSK ATTENDANT: No, that’s a bonus. That’s like free money.

YOU: Got it. [pushes \$5.50 button]

KIOSK ATTENDANT: Okay, so now just choose how you are gonna pay.

YOU: Right, cash. [pushes button, screen shows \$6.50] But I thought it was \$5.50? Why \$6.50?

KIOSK ATTENDANT: Remember it’s \$1.00 for the new card. But you only have to pay that once.

YOU: Okay, so the cash goes where... oh, I see it! [puts in \$10 bill]

KIOSK ATTENDANT: Great, don’t forget your change and receipt. You’re good to go.

YOU: Thank you for your help.

KIOSK ATTENDANT: No problem, have a good ride.